

The Grassroots Digital Economy in Real Time During COVID-19

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Agenda

- → Background and Motivation
- → Domain Name Data
- → Methods
- → Findings
- → Questions

The Evolving Economic Impact of COVID-19

- "Most unequal" recession in modern U.S. history (<u>Long et al. 2020</u>)
 - o Disparate impact across industries, regions, and demographic groups
- Economic outlook uncertain
 - Outbreaks and surges
 - Closings / reopenings
 - How shifts to virtual activity will affect economic behavior long term

The Need for Real Time Data

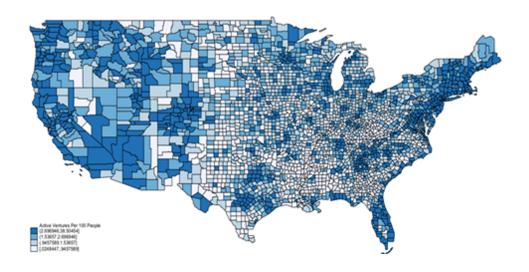
Policymakers and researchers are turning to high-frequency data to get a more timely snapshot of the U.S. economy during the COVID-19 pandemic

- Traditional economic indicators often reported at lower frequencies and/or limited to state or national level
- Private sector and new census data to fill the gap
 - Chetty et al.'s <u>Opportunity Insights Economic Tracker</u>
 - Brookings <u>Metro Recovery Index</u>
 - <u>US Census Pulse Surveys</u> conducted weekly during pandemic

What are Ventures?

A **venture** is a business, non-profit, cause or idea represented by an active domain name host and its redirects

- Data shared by GoDaddy, largest domain name registrar
 - 20 million+ ventures in the U.S.
- Monthly data is de-identified and geocoded by zip code
- Aggregated to County for this analysis
 - Density of ventures/100 people
- Measure of digital economic activity within communities



Density of Ventures per 100 people, by County

Access venture data here

What Kind of Economic Activity Do Ventures Represent?

In 2020, GoDaddy's survey of 2,000+ randomly sampled U.S. ventures found that...

- 75% of ventures are commercial (80% commercial-machine learning)
- Most ventures are micro in size (55% solo entrepreneurs, 8% 11+ employees)
- Ventures provide a main or supplemental source of income for 60% of site owners
- Prior to launching venture, 22% were out of the workforce

Ventures include micro-businesses and start-ups often overlooked in government business data

How Are Ventures Different?

- Broadband is necessary for ventures, but:
 - Moderate correlation between ventures and County broadband subscriptions
 - Varies much more widely in the US compared to Korea; some rural counties have only ¼ of the population with broadband subscriptions; poor urban neighborhoods and some cities low as well.
- Low correlation with IT employment in counties
- Moderate correlation with small businesses in counties

Ventures & Resilience

In response to COVID-19, many small businesses shifted operations online

- 2020 survey
 - o 35% online only, 19% in 2019
 - 25% increased online businesses activity
 - 25% shut-down temporarily, less than 2% permanently
 - o 60% said their website helped them navigate the pandemic

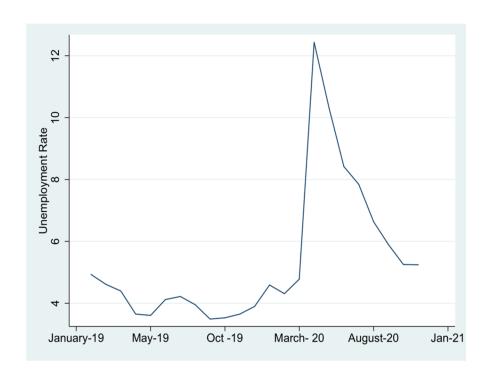
Research Questions

- → Does this digital economic activity have benefits for communities?
- → How did this matter pre-pandemic?
- → Did ventures help to lessen unemployment during the pandemic, when so much daily activity shifted online?

Pre-Covid Research on Ventures (Summary)

- Density of ventures mattered for community outcomes before the pandemic.
- A positive and significant predictor of County prosperity, controlling for other factors and using statistical matching (CEM) to control for selection bias.
 - (Prosperity index adapted from Economic Innovation Group and includes benefits for residents and businesses, economic health – poverty rates, % population in workforce, % population with HS diploma, housing vacancy, median income, change in # of jobs, change in # of establishments)
- Positive and significant for County **change in prosperity index**, **2007-2019** a measure of change and also recovery from the last recession (2008). CEM used to control for selection bias.
- Change in County median income, 2016-2019 significant and positive for highly active ventures only (positive but not significant for ventures overall).
- Results support the potential that ventures were a source of economic resilience during Covid-19, especially given the shift online with social distancing.

Unemployment from Jan. 2019 - November 2020



- Unemployment less than 4% in October 2019 at its lowest point and over 12% in April 2020
- Plateaued by November 2020 at higher levels than before (under 6%)
- Did higher density of domain name hosts per county lower county unemployment rates during this period?

Data and Methods

- Time series regression with time fixed effects by month
- Monthly venture density by county, January 2019-November 2020
- County-level unemployment, Bureau of Labor Statistics, available monthly
- Lagged models, ventures in the previous month are used to predict unemployment rates in the following month.
- Controls: broadband subscriptions, small business density, factors known to affect broadband skills and community economic outcomes - demographics (race/ethnicity, educational attainment, age cohorts), industries including IT employment (NAICS codes).
- Interaction term for density of ventures X broadband subscriptions (% of population with a subscription)

Table 3- Modeling Monthly Unemployment Rates January 2019-November 2020

	Unemployment Rate Jan 19-Nov 2020	Unemployment Rate March-Nov 2020 (Pandemic)
Venture Density- Lagged	0.1893*	0.5270*
	(0.0688)	(0.1393)
Broadband Subscriptions	0.0330*	0.0838*
	(0.0029)	(0.0065)
Lagged Venture Density X Broadband Subscriptions	-0.0018**	-0.0054**
	(0.0008)	(0.0016)
Small Business Density	-0.0583*	-0.0657
	(0.0085)	(0.0841)

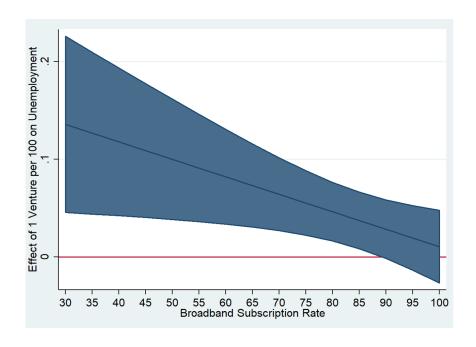
⁺ both periods - % Black, Hispanic, Indigenous, Educational Employment, only HS, Millennials, GenX

^{+ 1}st column – Transportation Employment

⁻ both periods – Construction, Retail, Finance, Public Sector, College grads

^{- 2}nd column – Agriculture, Wholesale

Discussion



- Ventures made a difference for decreasing unemployment during Covid-19, but only in communities where at least 60% of residents had broadband
- This suggests a local market with a threshold of online residents was important, too, for resilience
- Counties with a high density of small businesses had lower unemployment pre-pandemic but not later
- Broadband on its own was not enough without a higher density of ventures, too
- The combined effect contributed to community resilience, measured by changes in county unemployment

Conclusions: Community Resilience

- Counties cover entire nation, urban and rural
- Ventures mattered for County economic outcomes before the pandemic for prosperity, recovery from last recession (all ventures) and median income (high activity ventures)
- Monthly data on ventures before and during the pandemic shows that
 - o in Counties with at least 60% of the population with broadband,
 - the combination of more inclusive internet use and this digital economic activity led to a significant decrease in unemployment rates
- Neither broadband nor ventures alone were significant, but in combination they were a source of economic resilience
- Time series data throughout the pandemic allows for lagged models that strengthen causal arguments

Further Research

We continue to explore other outcomes where monthly data is available

Some initial results:

- Data from the Census Business Pulse aggregated monthly for Metros those with more ventures per capita had fewer businesses with a revenue loss compared to metros with lower venture density.
- Data from Opportunity Insights monthly Metros with more ventures per capita had higher credit card/debit card spending relative to January 2020, compared to metros with lower venture density.